REMOTE TROUBLESHOOTING

California State University Dominguez Hills had challenges upgrading its conventional controls system and wanted a new solution that could manage their HVAC by demand response and allow them to control their HVAC remotely.

The data history provided by the Pelican system has been particularly useful in diagnosing and troubleshooting problems. Kenny Seeton, Manager Central Plant & Energy Manager, California State University Dominguez Hills, said, “If I get a hot call, I can see if it’s a legitimate complaint. We have accountability.”

The university has also used the system for demand response, deploying Pelican thermostats with its TA1 temperature sensors and control relays, so “our package units only run when there’s occupancy in the room.”